

COVID 19 Safety Guidelines

For the safety of all our guest and team members, we have increased all health and safety measures at Chief's Luau. You must follow all posted instructions and instructions given by our team members while visiting.

The CDC and local health departments advise that older adults and people of any age who have serious underlying medical conditions might be at higher risk for severe illness from COVID-19. There is an inherent risk of exposure to COVID-19 while in any public place where people are present. By visiting Chief's Luau, you are voluntarily assuming all risks related to exposure to COVID-19.

Groups at public and private outdoor attractions are limited to no more than five people. If the group is larger, they must ensure the groups socially distance.

COVID-19 Safety Guidelines

Manage Luau Capacity: In compliance with state requirements for social gatherings, the number of guests admitted each day will be limited. Additionally, we will monitor to ensure adequate social distancing. We will follow the established guidelines during each phase of the recovery process.

Implement Daily Wellness Checks: Team members and guests undergo a verbal screening upon arrival each day; team members also receive a temperature check and are sent home if their temperature exceeds 100.4°.

The screening questions include:

Have you personally experienced any of the following signs or symptoms within the last 72 hours?

1. A temperature at or greater than 100.4° Fahrenheit (38° Celsius)
2. Coughing
3. Shortness of breath or difficulty breathing
4. Chills
5. Repeated shaking with chills
6. Muscle pain
7. Headache

8. Sore throat
9. New loss of taste or smell
10. Have you had close contact with any person known to have COVID-19 or that has demonstrated any of the signs or symptoms within the last 72 hours?

1. Answering yes to any of these questions may prevent you from entering the luau. Additionally, we recommend that employees and guests who feel ill or are ages 65 and older to stay at home. They are the most vulnerable population to illness. Face masks are required for employees in virtually every area of the property. We recommend our guests employ face masks.

Face Mask: We kindly request that masks are worn at all times except when stationary consuming food and drinks. Please help protect our other guests and employees. An owner or operator of an Essential Business under this Order, Section II.F. or Designated Business and Operation under this Order, Section II.G., or City department may refuse admission or service to any individual who fails to wear face coverings. AMENDMENT TO HO'OUULUI HONOLULU 4.0. All face coverings (whether disposable or reusable) must:

- Be made with at least 2 layers of breathable material
- Fully cover the nose and mouth and secure under the chin
- Fit snugly by comfortably against the side of the face
- Be secured with ties or ear loops and allow Guest to remain hand-free

At this time, based on guidance from health authorities, neck gaiters, open-chin triangle bandanas and face coverings containing valves, mesh material or holes of any kind are NOT acceptable face covering.

Costume mask are also NOT considered appropriate and are prohibited from being worn, in alignment with our existing rule. The use of face coverings is not a substitute for physical distancing.

Practice Social Distancing: Guests will be guided by signs and announcements to adhere to social distancing guidelines of at least six feet from others and limit interactions with those who are not in their party or household. Visual reminders will be marked to assist guests with social distancing guidelines while in line at the facility entrance, attractions, restrooms, food service locations and more. Layouts at certain stations will be modified to ensure distancing. Immediate family members who live in the same household can be closer together. All others should strictly adhere to the five

maximum as mandated. Please follow social distancing guidelines very carefully and maintain a minimum of 6 feet/2 meters of space from others.

Promote Hand Hygiene & Respiratory Etiquette: Hand sanitizing stations will be placed throughout the facility, and signs displayed encouraging all employees and guests to wash their hands often and cover their coughs and sneezes.

In addition to our already stringent cleaning procedures, our team members will be assigned duties that support additional cleanliness throughout the entire facility, including disinfection of handrails, tabletops, door handles, and other surfaces. We encourage you to read all instructional signs inside the facility to maintain a safe environment for you as well as the other guests.

Encourage Electronic Payments: Guests are encouraged to purchase admission tickets online or through an agency prior to arriving at the luau to minimize interactions during the luau entry experience. Guests are encouraged to use card or contactless payments instead of using cash while visiting.

Manage Use of Indoor Areas & Communal Spaces: Homeland Security's biodefense research laboratory states, "sunlight seems to be very detrimental to the virus," and "within minutes, the majority of the virus is inactivated on surfaces and in the air in direct sunlight." Our guests spend their entire luau experience outdoors where most surfaces have been exposed to sunshine, except for the restrooms and other minor service areas which are disinfected routinely throughout the day. Employee break areas are expanded for social distancing and use of communal areas are staggered.

Provide a COVID-19 Response Team: A team of supervisors and managers will be available to respond to COVID-19 concerns from guests or employees. The response team acts on reported COVID-19 exposure events and notifies local health authorities, staff, and guests as required. They train staff on all safety protocols and ensure that the team is socially distanced during meetings and trainings. They manage the isolation of those who are sick and their transportation to home or a healthcare provider.